



2015

Annual Report



North Vancouver District
Public Library

Connecting Community
Sharing Knowledge
Inspiring Stories

Table of Contents

A message from the Mayor.....	4
A message from the Board Chair.....	6
A message from the Director of Library Services.....	8
A Snapshot of 2015.....	10
Connecting Community.....	12
Sharing Knowledge.....	14
Inspiring Stories.....	16
Knowledge at Your Fingertips.....	18
2015 Statement of Revenue and Expenditures.....	20
With Gratitude.....	21

“

We love music and dance. We enjoy your front window displays, staff picks and recently reviewed items.

“

Best library ever, Thanks!

“

You are wonderful! Thank you for all you do.



Richard Walton
Mayor, District of North Vancouver

A message from the Mayor

Throughout 2015 the District of North Vancouver continued to make strides in implementing our Official Community Plan (OCP). Two of the goals of our OCP focus on creating safe, socially inclusive and supportive communities that enhance the health and well-being of all residents, and on providing facilities that enhance recreational opportunities, cultural activity and artistic expression. We are fortunate to have a robust public library system in the District that supports us in achieving those goals.

DISTRICT OF
**NORTH
VANCOUVER**



Our libraries play an important role in our community. In addition to providing traditional library services, our libraries are known for supporting knowledge building, cultural expression, health and social well-being, and for being the epicentre of community connection for many of our residents. They offer free and open access to information, host innovative and inclusive public programs and events, and employ exceptional and helpful staff.

On behalf of the District, I extend my deep appreciation to the Board, staff, community partners, volunteers and patrons that make the North Vancouver District Public Library such an integral part of our community. Your work is vital to maintaining the strong sense of community we enjoy in the District of North Vancouver.

RICHARD WALTON
Mayor, District of North Vancouver



Matt DeBock
2015 Board Chair

A message from the Board Chair

The North Vancouver District Public Library continued to build on its long history as a centre of learning, engagement, dialogue and discovery within the District of North Vancouver, including delivering more than 1,150 community programs attended by more than 34,000 residents. The Library Board is proud to continue delivering on our Strategic Framework: connecting our community, fostering knowledge, and inspiring stories...

For Library Trustees, 2015 was also a tremendously busy year, which included updating the Library's policies, working to strengthen the Library's relationships with its communities and stakeholders, and laying the groundwork for a Strategic Planning process that will continue in 2016. Public libraries are in a period of transition, advancement, and growth—and the Library Board is working to empower management and staff to show leadership and innovation as they guide our



From left to right: Sanford Osler, Linda Munro, Mark Jefferson, Matt DeBock (Chair), Doug Mackay-Dunn, Ken Lim (Vice Chair), David Porter, Frank Sullivan, Lucy Cayuela

Library into the future. We envision an NVDPL that will continue to value traditional print resources, that will incorporate inclusive and innovative programming opportunities, and that will embrace emerging digital resources and tools.

NVDPL Trustees are honoured to guide and encourage staff in the meaningful work that takes place every day at all three Library locations. As the now-former Board Chair, I would like to thank my fellow Trustees for the dedication, passion, and support they have given to our Library. On behalf of the Board, I would like to extend my gratitude to the District of North Vancouver and to the Province of BC's Libraries and Literacy Branch; to all Library staff, for providing a top-rate library experience; and to our patrons, for your continued support and passion for the library services the NVDPL provides.



MATT DEBOCK
2015 Board Chair



North Vancouver District
Public Library



Jacqueline van Dyk
Director of Library Services

A message from the Director of Library Services

After 51 years of service, the momentum hasn't stopped! The North Vancouver District Public Library of today is a place of culture and learning, and it is a thriving hub of community activity. We are proud to be a true cornerstone in the vibrant community we serve.

Having celebrated the Library's 50th anniversary in 2014, we shifted our focus outward in 2015. We connected with local organizations and built meaningful partnerships with local organizations to collaborate on innovative, diverse and inclusive programming. We facilitated programs with impact, ranging from Newcomer Networking Events and events supporting Reconciliation, to hosting the Democracy Café, Community Unconference, and livestreaming TED Talks from Vancouver. The Library will continue to enrich the lives of local residents by supporting their desires to gain knowledge and to advance in an ever-evolving information age.



I would like to thank our funders, the District of North Vancouver and the Province of British Columbia's Libraries and Literacy Branch, the dedicated Library Trustees, the Friends of the Library, and the highly devoted and proficient staff for making the North Vancouver District Public Library what it is today. Their passion and support are vital to the success of the Library. Our doors are open over 330 days a year—and online 24 hours a day. We look forward to connecting with you.

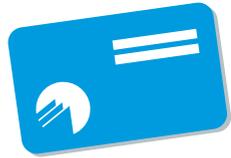
A handwritten signature in white ink, appearing to read 'Jacqueline van Dyk'. The signature is fluid and cursive.

JACQUELINE VAN DYK
Director of Library Services

"I ransack public libraries,
and find them full of sunk
treasure."

— Virginia Woolf

A Snapshot of 2015



Over **45,000** cardholders



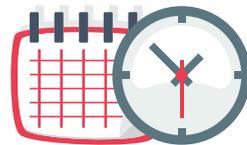
In-person visits: **858,990**



Digital visits: **697,931**



1,538,708 items borrowed:
1,451,262 physical items &
87,466 digital materials



We're open: **333** days a year.
24/7 online!



1,150 programs run
with **34,381** attendees



Questions answered:
118,018

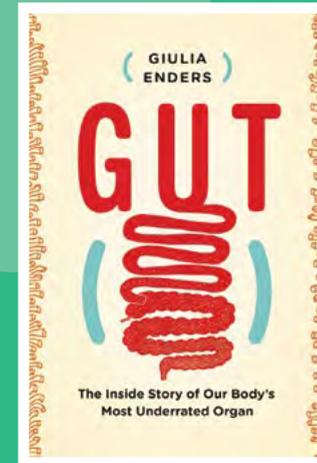


Facebook friends: **1,244**
(find us at [facebook.com/nvdpl](https://www.facebook.com/nvdpl))

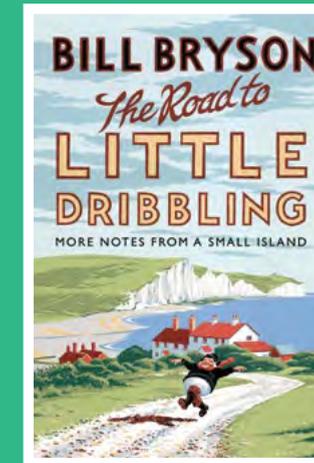


Twitter friends: **1,870**
(find us @nvdpl)

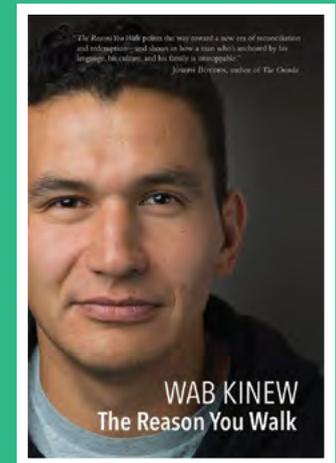
Top Requested Books in 2015:



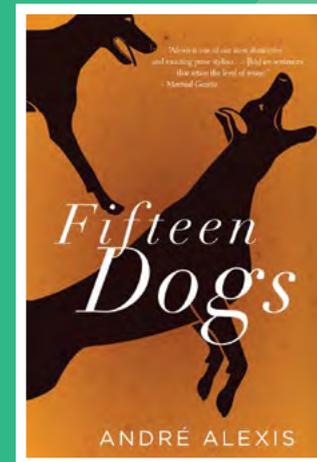
Gut: The Inside Story of Our Body's Most Underrated Organ
by Giulia Enders



The Road to Little Dribbling
by Bill Bryson



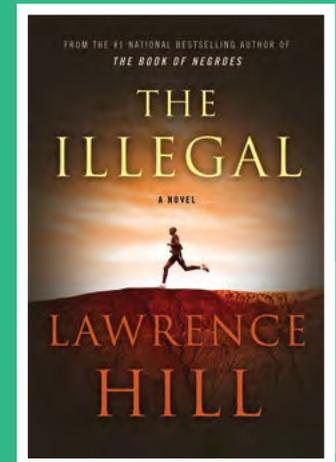
The Reason You Walk
by Wab Kinew



Fifteen Dogs
by André Alexis



The Girl on the Train
by Paula Hawkins



The Illegal
by Lawrence Hill

Connecting Community

Newcomer Networking Event

With support from Training Innovations, the Library hosted a successful Networking with Local Businesses event. Representatives and leaders from ten local organizations joined forces to host an evening for local newcomers—over 120 people came out, including MLA Jane Thornthwaite, MLA Ralph Sultan, and Meharoona Ghani from the North Shore Multicultural Society. It was a truly inspiring event!

“The Networking with Local Businesses fair was unbelievably helpful, especially as my first experience in an incredible country and society.”

– *Local newcomer*

Culture Cram

The Library was alive with cultural and creative spirit as we participated as a Cultural Hub in North Shore Culture Days festivities! It was a fantastic day of bringing people together from different backgrounds to share their interests, stories, and skills that go beyond a love of reading. Working in partnership with the North Vancouver Community Arts Council and other local organizations, the Library hosted 250 people who enjoyed live music, an origami workshop, dancing classes and informative cultural exhibits.



Community Unconference

The Community Unconference took the form of a traditional EdCamp, an anything but traditional concept for a public library! The theme was “Connection, Acceptance, and Community in North Vancouver” and participants enjoyed meaningful and passionate discussions and dialogue. This program was developed in partnership with the North Vancouver School District #44 and with consultation from the North Shore Immigrant Inclusion Partnership, NVRCC, and the North Shore Community Resources. It was a great day connecting to our community partners and to our community members.

We also hosted...

- Democracy Cafés
- Meet Your Mayor Sessions
- Philosophers Cafés
- English Conversation Corners
- Job Search Skills and Networking Club
- Parkgate Discussion Lounges



Sharing Knowledge

Reconciliation at the Library

As the Truth and Reconciliation Commission's Executive Summary was published in 2015, the NVDPL stepped up to support the process of Reconciliation and sharing knowledge with the community by providing resources, information, and events to help foster and create knowledge within the community. We focused on enhancing relationships with local First Nations groups through literacy and community projects, and hosted an evening of dialogue and discussion in Honour of the Community Commitment to Truth, Healing, and Reconciliation. We also ran programs like "Journeys: An Evening of Community Storytelling", outreach storytimes for local First Nations' youth, and hosted an online learning course titled "Reconciliation through Indigenous Education." The Library's continued support of this process is something we look forward to in years to come.

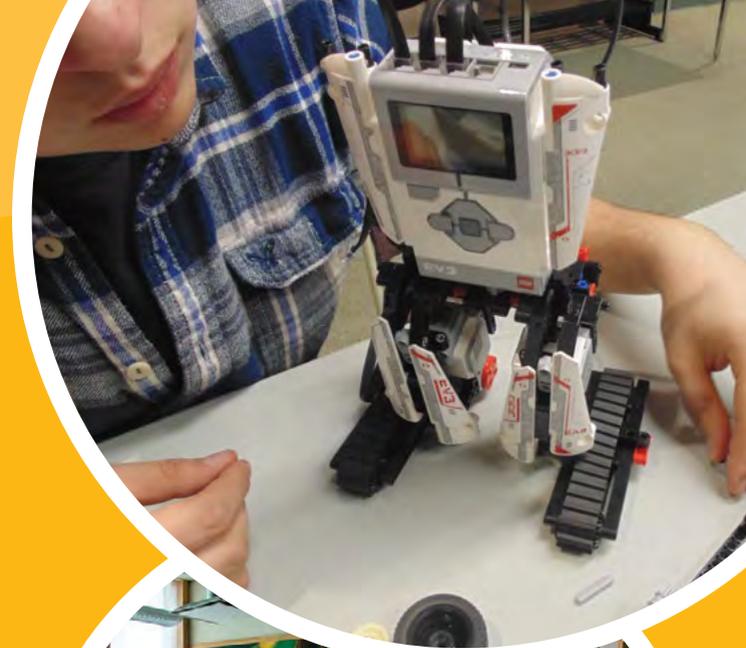


TED Livestreaming

By livestreaming the TED 2015 Conference, the Library provided a venue for over 300 community members to watch the live web cast and to discuss the talks with others. We added to the livestreaming experience by hosting Discussion Lounges where attendees shared their thoughts and reflections on the TED 2015 theme: Truth or Dare!

We also hosted...

- One on One Technology Training
- Teen Tech Tutors
- Lego Robotics programs
- Online learning courses (MOOCs)
- Author talks
- Educational workshops



"I have always imagined that Paradise will be a kind of library."

— *Jorge Luis Borges*

Inspiring Stories

The Whisky Library Fundraiser

The first annual Whisky Library Fundraiser was a wonderful success! Over 150 people attended the after-hours event which raised over \$6000 for the Trish McMordie Memorial Fund, which benefits the Youth Services department at the Library. The event was organized in collaboration with local donor, Allan McMordie, who set up the Trish McMordie Memorial Fund in memory of his late wife, who was a beloved teacher and library enthusiast. It was an incredible evening of fine whisky tasting, delicious fare, live music, Scottish pipers, and live literature readings from five local notable advocates: Mayor Richard Walton, local author and CBC host Grant Lawrence, CBC's Mark Forsythe, Vancouver events columnist Catherine Barr, and Member of Parliament Andrew Saxton.



It's no secret that the residents in the District of North Vancouver LOVE TO READ! So we had a great summer encouraging local youth, teens, and adults to read their way through the summer by running three book clubs—one for every age! 3,767 children participate in the Build It! BC Summer Reading Club for kids, and we BUILT on our summer fun by hosting educational, creative, and entertaining events. We also hosted a Teen Summer Reading Club and BINGO-inspired club for Adults which was created in-house!



NVDPL is proud to have some of the highest per capita registrations for the annual Summer Reading Club. In 2015 we registered **3,767** children. Keep it up, District of North Vancouver kids!

Knowledge at Your Fingertips!

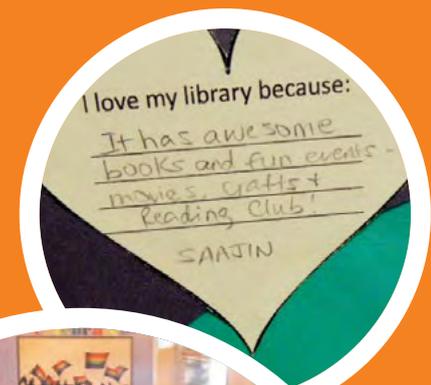
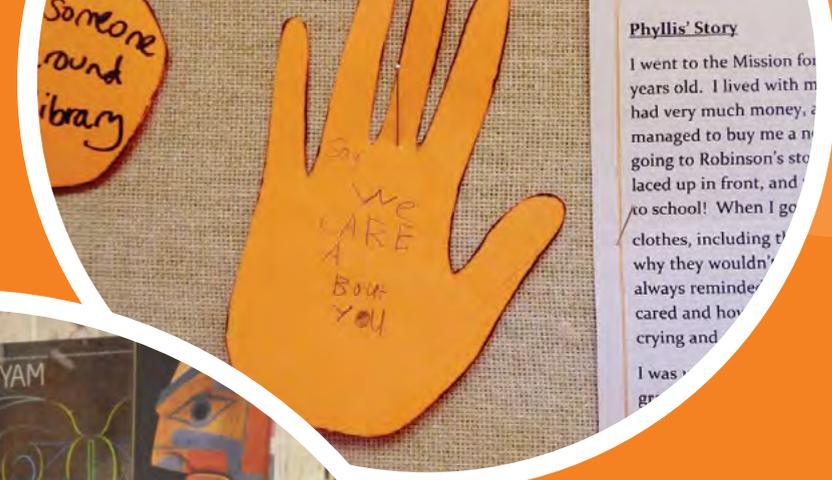
The Library creates beautiful displays to share information on unique topics, and to encourage reading and learning in our community. From Reconciliation in Canada, to banned books, to Oscar-nominated films—we love sharing it all!

“A library in the middle of a community is a cross between an emergency exit, a life-raft and a festival. They are cathedrals of the mind; hospitals of the soul; theme parks of the imagination. On a cold rainy island, they are the only sheltered public spaces where you are not a consumer, but a citizen instead.”

— Caitlin Moran

“A library is infinity under a roof.”

— Gail Carson Levine



2015 Statement of Revenue and Expenditures

Operating

Revenue	2015	2014 *
District of North Vancouver **	\$ 5,742,324	\$ 5,476,225
Provincial government grants	211,647	210,882
Donations	15,420	16,909
Book fines, photocopy charges and sundry	246,835	234,008
Total Revenue	6,216,226	5,938,024

Expenditures

Salaries and benefits	4,478,300	4,419,172
Facility rent, operations & maintenance	627,143	632,891
Administrative costs & professional services	366,154	333,453
Library subscriptions & digital materials	132,534	123,353
Depreciation & loss on disposal of capital assets	646,523	672,565
Total Expenditures	\$ 6,250,654	6,181,434

Capital

Revenue	2015	2014
District of North Vancouver	\$ 562,020	551,000
Committed capital	71,280	0
Other	12,535	11,854
Total Revenue	645,835	562,854

Expenditures

Library collection	470,586	468,637
Information technology, furniture & vehicle	69,149	22,017
Work in progress	545	920
Committed capital	105,555	71,280
Total Expenditures	\$ 645,835	562,854

* 2014 comparative figures have been reclassified to conform to the current year's presentation.

** Operating Revenue from the District of North Vancouver also includes the Capital Revenue shown separately.

With Gratitude

Our Donors and Funders

North Vancouver District Public Library is grateful for the support of our funders, the District of North Vancouver and Province of British Columbia's Libraries and Literacy Branch of the Ministry of Education. NVDPL is a registered charity and issues tax receipts for donations of \$25 or more. To contribute, please visit any NVDPL location or www.nvdpl.ca/donating-library.

With gratitude to our 2015 donors:

Allan McMordie • Al-Nasir Premji • Ann Marie Mossman • BC Courthouse Library Society • Black Bear Neighbourhood Pub • Bradley Farrell • Bruna Martinuzzi • Capilano Suspension Bridge • David Hunter Doreen Williams • Dr. David Vass Inc. • Earl's Kitchen and Bar • Elaine Fairey • Friends of the NVDPL Grosvenor Americas • Hilary Matts • Isabel McDonald • Kitty Heller Alter Ego Trust • Lark Nobel Lynn Valley Garden Club • Patricia Kelly • Ritchie Bros. • Robin Rivers • Roseline McKibbin • Susan Franchuk • Susan Lucas • Talon Helicopters • Zazou Salon

Our Community Partners

Working with local organizations strengthens the fabric of our community and aids in the development of collaborative and cost-effective programs. It's a pleasure to work with such creative and dedicated groups. Interested in a joint program or project? Get in touch at www.nvdpl.ca

- BC Libraries Cooperative
- Capilano University
- District of North Vancouver
- Friends of the North Vancouver District Public Library
- North Shore Community Resources
- North Shore Immigrant Inclusion Partnership
- North Shore Multicultural Society
- North Shore Neighbourhood House
- North Vancouver City Library
- North Vancouver Community Arts Council
- North Vancouver Museum and Archives
- North Vancouver RCMP
- North Vancouver Recreation and Culture Commission
- North Vancouver School District # 44
- Public Library InterLINK
- Reconciliation Canada
- Simon Fraser University
- Squamish Nation
- Tech Tutors Volunteers
- Tsleil-Waututh Nation
- West Vancouver Memorial Library

“

I haven't been in the Lynn Valley Library for many years as we have moved. It is beautiful, lovely mixture of art, books, places to sit for all community members. Will continue visiting with my family members - well done!!!”

“

**I love the library!
You are doing
very well!!”**

“

I would like to thank the staff for your very welcoming and organized library. It is always nice to see the fireplace glowing and I also enjoy the special window display.

Connect with us

Lynn Valley Library

1277 Lynn Valley Road
North Vancouver, BC, V7J 0A2
604-984-0286

Parkgate Library

3675 Banff Court
North Vancouver, BC, V7H 2Z8
604-929-3727

Find us online

www.nvdpl.ca



North Vancouver District
Public Library

