



2018
Annual Report



North Vancouver District
Public Library

Connecting Community
Sharing Knowledge
Inspiring Stories

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“

I would like to commend the Library for supplying books to the Lynn Valley Care Centre (including to my mom, who at 100, is still an avid reader). This service is invaluable.



“

I would be remiss if I did not mention what a pleasure it is to use this library. Libraries are truly one of our finest institutions.

Cover photo: Sisters and Capilano Library users, Charlotte and Charlynn, navigate a game on the iPad in the children's department. Image courtesy of North Shore News.



*Mike Little
Mayor, District of North Vancouver
2018 NVDPL Board Chair*

A message from the Mayor and former Board Chair

This year I have the pleasure of writing both as the outgoing Chair of the North Vancouver District Public Library Board and the incoming Mayor of the District of North Vancouver.

I came to realize many things about the role of modern libraries during my time volunteering on the NVDPL Board. Not only do our Libraries provide an excellent and well-used collection of books, DVDs, CDs, audiobooks, and digital resources—but they also facilitate opportunities for people to create, share, and contribute in their community. Our Libraries provide educational learning opportunities to citizens of all ages, from babies to seniors. They are welcoming, robust, and busy gathering places that are vital assets to building strong, engaged communities. And did you know that NVDPL registers the highest number of Summer Reading Club participants per capita in BC across all cities with populations higher than 5,000 people? That is truly something for our community to be proud of!

DISTRICT OF NORTH VANCOUVER



Left: Lara Greguric, Valerie Dong. Middle: Ana Lopez, Vice Chair Linda Munro, Colleen MacMillan. Back: Board Chair Mike Little, Phil Webber, Allison Rzen, Councillor Jim Hanson, Library Director Jacqueline van Dyk.

As I step into my role as North Vancouver District Mayor, I look forward to using our Libraries as meeting places for civic engagement and discussion through regular Meet Your Mayor programs, and to participating in new ways.

I would like to commend the North Vancouver District Public Library Board for their governance and advocacy. It was a pleasure to volunteer alongside such a passionate and engaged group of people.

I would also like to extend my gratitude to the Library's leadership and staff for their excellent service and commitment to shaping our community's future by inspiring learning, discovery, creativity, and collaboration.

During my time on the Library Board, I was proud to serve a library so focused on its community. As Mayor, I am proud to serve a community that is so passionate about its library. I look forward to watching both the library and our community evolve and thrive in the years to come.

MIKE LITTLE

Mayor, District of North Vancouver



*Jacqueline van Dyk
Director of Library Services*

A message from the Director of Library Services

2018 was another vibrant and exciting year for both North Vancouver District Public Library and our community as a whole. Our accomplishments this year reflect the changing role of libraries, and we're eager to continue our work of connecting community, sharing knowledge, and inspiring stories.

We collaborated with our community, working with over 20 local organizations on joint programming and learning initiatives. We supported shared community learning, offering more than 1500 programs, hosting a special event for the National Network for Equitable Library Service, and introduced two new outreach programs: Brews & Books and Trail Tales. We worked to transform our digital environment by hosting two wildly popular film camps to inspire the next generation of creators, and hosted programs to help our community build digital literacy skills.

Left to right: Hon. Carla Qualtrough, Minister of Public Services and Procurement and Accessibility; Dr. Diana Davidson, Provincial Librarian of Alberta; Kevin Millsip, Executive Director of the BC Libraries Cooperative; Mary Ellen Gabias, President of the Canadian Federation of the Blind; Jacqueline van Dyk, Director of Library Services at NVDPL; Mike Little, Mayor of the District of North Vancouver.



I extend my sincere gratitude to the District of North Vancouver for their partnership, service support, and financial support that benefits our Libraries, and in turn, our community. I would also like to recognize the contributions from the Province of BC, the Friends of the Library, as well as our generous community donors—this financial support is vital to our Library’s achievements. And many thanks to all of our volunteers and community partners; your time is valuable and we are deeply heartened that you choose to spend it with us.

I would like to acknowledge the Library Board of Trustees for their energy, commitment, and devotion to our library system. Achieving the Library’s vision and mission, and fulfilling our promises to the community, would not be possible without your support and advocacy.

Also, providing impeccable service to our community is simply not possible without a team of engaged, creative, and passionate staff. I’d like to thank the entire NVDPL team! I am immensely proud of the work you do to ensure NVDPL enriches lives and helps build community here in North Vancouver.

Finally, thank you to our community! We start and end our days with you in mind and we strive in every moment to create the best possible experience for you. We are delighted to be deeply rooted in this community, and we look forward to learning new things alongside you in the years to come!

JACQUELINE VAN DYK
Director of Library Services

2018: A Snapshot



1,501,677 visits

(864,274 in person + 637,403 online)



42,536

members



333

days open at
each branch

450

volunteer hours
contributed by
teens, helping



116 community members



1,537
programs

38,412
attendees



105,748

reference
questions
answered



4,171

Summer Reading
Club participants
at NVDPL



2,417

Facebook followers



2,993

Twitter followers



557

Instagram followers

Find us at [@NVDPL!](#)



360,429

items in the collection



1,706,417

total circulation



\$1,344

saved by the average family
of four using NVDPL in
borrowing books, DVDs,
and digital material



145,483

digital items borrowed,
including ebooks,
e-audio, and e-learning



1,295,682

physical items borrowed,
including books, audiobooks,
DVDs, and CDs



265,252

items used in
the library

Community Story

Book Buddies

"My family moved from Beijing, China to Vancouver four months ago. It was a huge change for my daughters: eight-year old Serena and six-year old Samira. Community centre and library are the two places we visit the most, looking for fun activities for the girls to do. **We are so lucky that the girls were enrolled in the Book Buddies program at the Parkgate Library.** Every week they have been more and more comfortable, encouraged, and eager to practice their English. Reading is human's best friend. Serena and Samira are so blessed to get to know this friend through your program and all the lovely volunteers.

Both Serena and Samira's classes published their new books and the girls are pleased with their very first writings in English. Serena has started writing her own fiction chapter book and it seems she is very determined. **Now if someone asks the girls where they would like to go after school, they**

will shout "Library!" without a second thought. As a mom, I really appreciate the North Vancouver District Public Library offering such a wonderful program. **Thank you,** and all the volunteers who make this happen. Serena and Samira are ready to explore their new life in Canada with their best friend Miss Reading along with them on their journey.

Thank you!"

–Gretta, Serena's and Samira's Mom

Dragon's Best Friends

by Samira

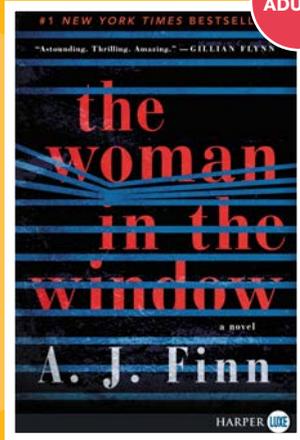
Once upon a time there was a dragon named Pappa. She was very big and brown a bit and a lot of things. She had a red nose and her mouth was very, very big. And she liked playing games and singing and swimming. She also liked to read. One day she said, "I want to eat some apples and candies" and she wanted to go to the park and play. And she wanted to see another house. She also wanted to sleep and eat a lot of apples. She was fat. She had a baby girl and her baby girl's name was Pappa. Pappa liked computers. Pappa also liked drawing and singing and writing and Pappa was also fat. Pappa had a baby boy and baby boy's name was Colour. Colour liked playing with other dragons on a swing. Pappa liked green and Colour liked blue. They had a dragon friend named Circle and Circle liked playing with Pappa and Colour. Pappa and Colour liked reading a book. Circle also liked singing and writing and she was also very fat. Circle and Colour and Pappa were best friends. One day Pappa and Pappa and Circle wanted to go to their home. Circle asked her mom, "Can I go to my friend's home?" and Circle's mom said, "Yes, of course." Circle said, "Thank you, I'll go to their home." Circle's mom and Pappa became good friends.



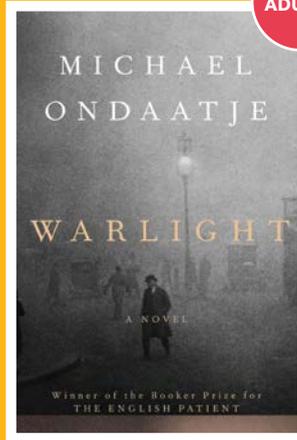


Top Trends 2018

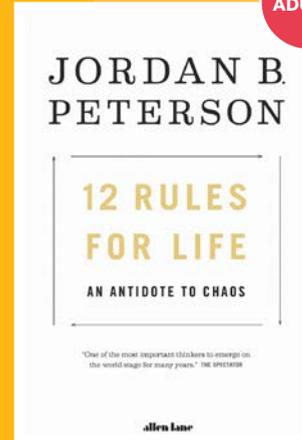
Books



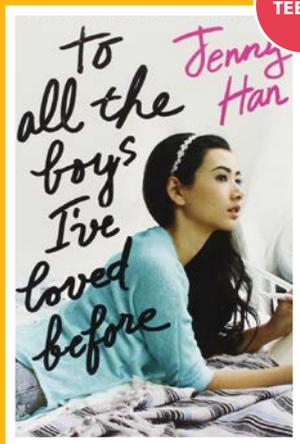
The Woman in the Window
by A. J. Finn



Warlight
by Michael Ondaatje



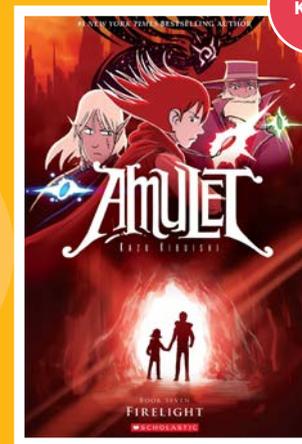
12 Rules for Life: An Antidote to Chaos
by Jordan B. Peterson



To All the Boys I've Loved Before
by Jenny Han



Dog Man series
by Dav Pilkey



Amulet Series
by Kazu Kibuishi

DVDs



ADULTS

The Shape of Water



TEENS

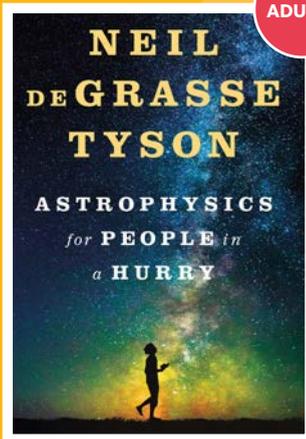
Avengers: Infinity War



KIDS

Paddington 2

Audiobook



ADULTS

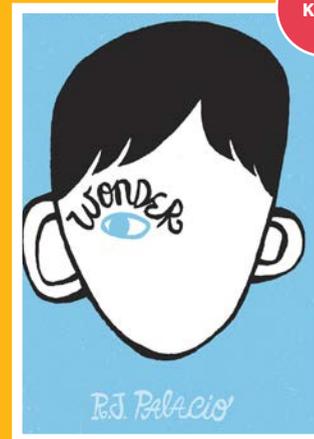
*Astrophysics for People
in a Hurry*
by Neil deGrasse Tyson

Online resource



Read ebooks
with Libby!

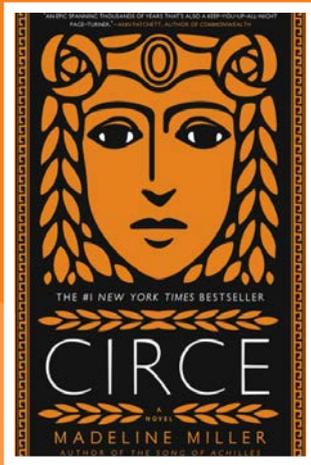
E-book



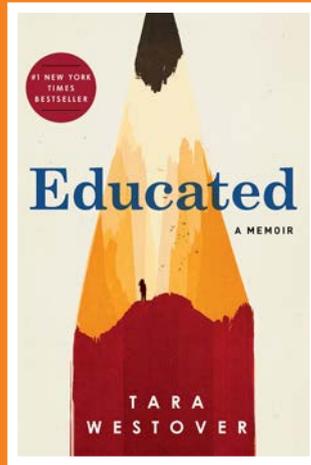
KIDS

Wonder
by R.J. Palacio

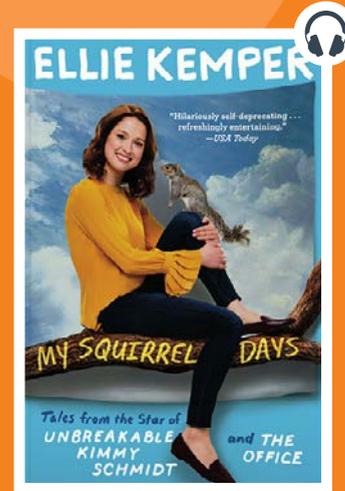
Staff Favourites



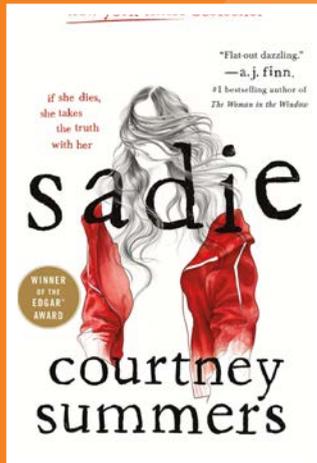
Circe
by Madeline Miller



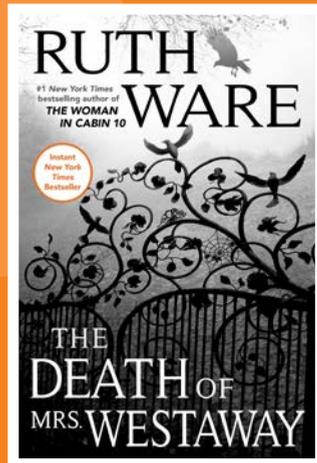
Educated
by Tara Westover



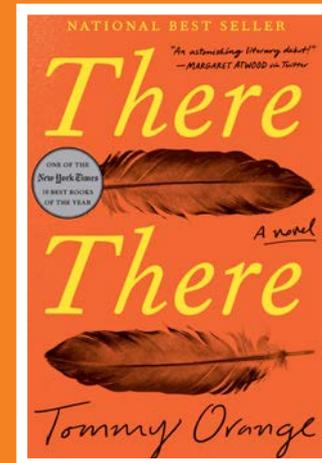
My Squirrel Days
by Ellie Kemper



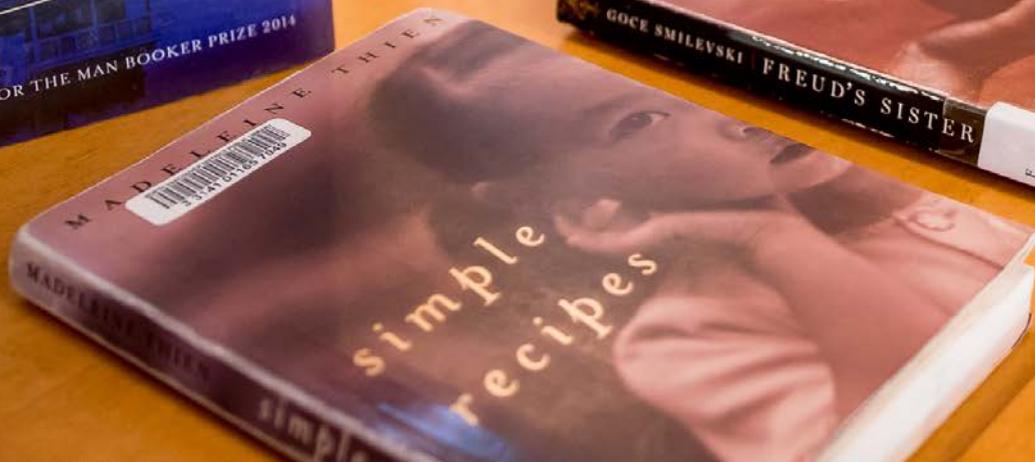
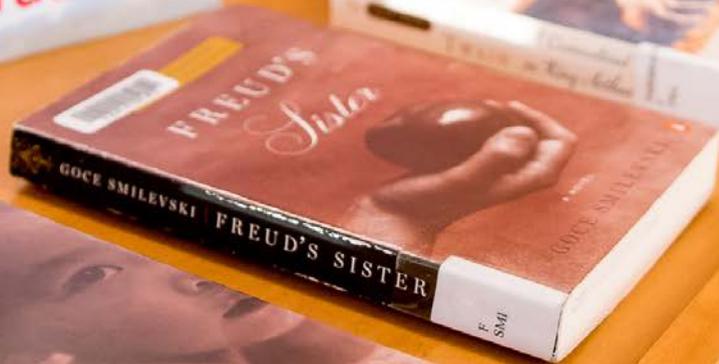
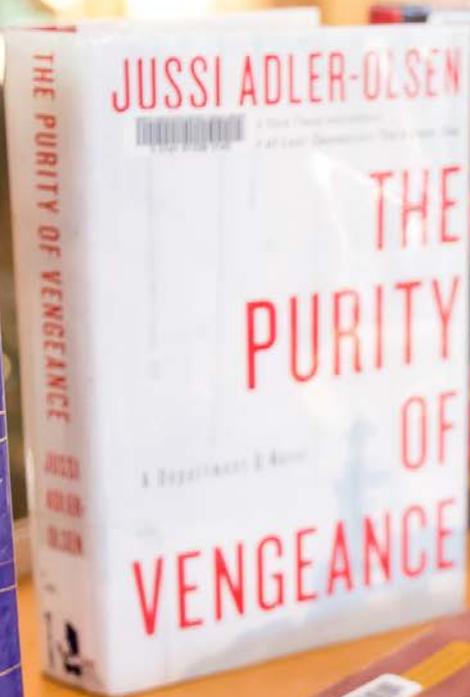
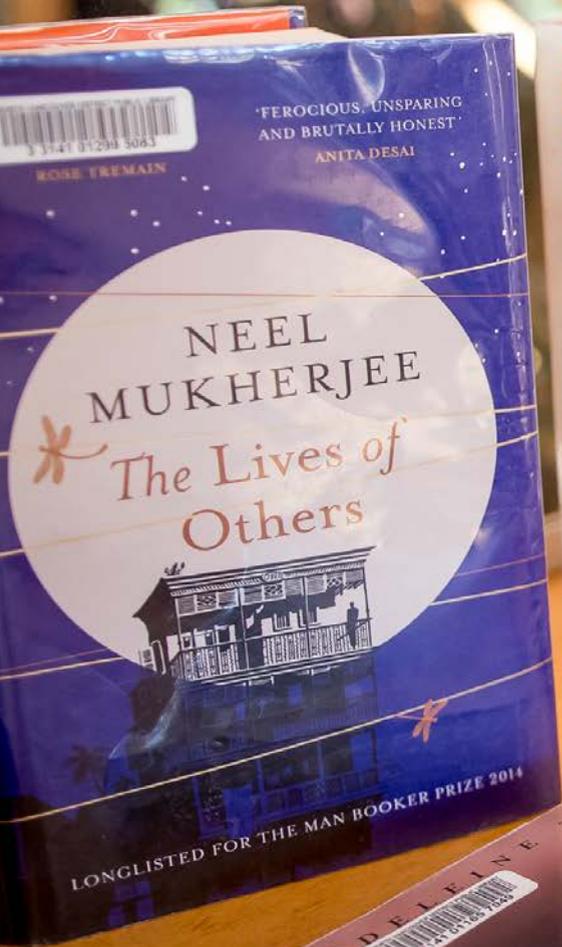
Sadie
by Courtney Summers



The Death of Mrs. Westaway
by Ruth Ware



There There
by Tommy Orange



Connecting Community

Taking Literacy to the Streets!

One part of connecting community is about going beyond our walls. In 2018, our staff launched two new programs for two very different audiences!

Trail Tales is an exploratory reading adventure held in local parks, connecting our community with both literacy and nature. NVDPL posted the pages of a children's storybook: *The Two Sisters* by E. Pauline Johnson, illustrated by Sandra Butt, which tells the tale of the First Nations legend of the "Two Sisters", known to many locals as "The Two Lions". With a librarian, participants walked through the parks, reading the story along the way. The program was a great way to honour a local story and the remarkable natural surroundings of North Vancouver.

The Library also hosted a refreshing new series for adults called **Brews and Books**. The program combines, well, you guessed it: local craft beer and local authors! Authors Ron Norman, Joe Wiebe, Bill Maurer, and David and Harry Crerar, all gave compelling takes while attendees enjoyed a flavourful flight at Beere Brewing Co.



Community Helper Storytime

Another part of connecting community is inviting our neighbours to join us inside the Library! In 2018, both District of North Vancouver Fire Chief Brian Hutchinson and North Vancouver RCMP Constable T. Kennedy participated in Community Helper Storytime. They read themed stories, answered questions about what they do, and provided tips for staying safe in our community. The storytimes were a great way to connect young readers with people making a difference in our community!



Other Connecting Community Events:

- Coffee Crawl
- Meet Your Mayor
- Postures and Prompts
- SFU Philosophers Café
- English Conversation Corner
- Discussion Lounge



DID YOU KNOW?

The Library hosted 61 book club sessions in 2018! From cook book clubs to crime fiction—there's a club for everyone.

Learn more:

nvdpl.ca/book-clubs

Sharing Knowledge

Youth Film Camp

Action! NVDPL hosted the first of many film camps inside the new Learning Lab at Lynn Valley Library, to encourage and inspire young filmmakers in our community and nurture their love of cinema. During the 5-day program, youths aged 10-13 worked with filmmaking educators from The Cinematheque and used professional equipment to learn how to make great stories for the screen! Interest in the program was so overwhelming that the Library hosted a second camp. Special thanks to the District of North Vancouver's Youth in Film program, which provided financial bursaries to students.

Author Talks

Showcasing the authors in our midst is a great way for our community to learn new things and discover local stories. From crime writers to memoirists to cook book authors, the Library hosted 18 engaging author talks on a wide variety of topics throughout 2018. Over 400 attendees enjoyed hearing from authors like Becky Livingston, Iona Wishaw, Brad Hill, Jackie Bateman, Eve Lazarus, and more!





Other Sharing Knowledge Events:

- North Shore Writers Festival
- Online learning courses (MOOCs)
- Digital Literacy programs: Fun with Spheros, Learning Languages & more
- Seniors' Health and Wellness workshops
- Genealogy workshops



DID YOU KNOW?

The Library has Radon Detection Kits. Thanks to a partnership with North Shore libraries, Health Canada, SFU, AirThings, and the BC Lung Association, you can borrow a kit and conduct research on radon levels at your home. Learn more: nvdpl.ca/radon-kits

Inspiring Stories

Paws 4 Stories

Reading is a skill that can take a comfortable environment, encouragement, and time to develop. To help foster the joy of reading in young children, the Library partnered up with volunteers from the St. John's Ambulance Therapy Dog community service program, Paws 4 Stories. Reading to a therapy dog can be motivating for children, and is especially beneficial to those who are hesitant or anxious about reading. At the Paws 4 Stories program, friendly canines—and their “humans”—are paired up with a young reader for 20 minutes. Kids read a book of their choice at their own pace, sounding out words as they go—helping them boost their confidence and develop their reading skills in a judgment-free zone. The program is so popular that it is offered at all NVDPL locations. We're putting our paws together for this awesome program and our puppy pals: Jo, Mitzi, Starr, and Virgil!



Conor May reads with Heather Fowler and her dog, Starr.



DID YOU KNOW?

If you are unable to get to the Library because of a physical disability, you can request Home Library Service.

Learn more:

nvdpl.ca/home-library-service

Making Reading More Accessible

Many NVDPL staff tried out the role of voice actor in 2018! Using special audio recording equipment kits from the National Network for Equitable Library Service (NNELS)—a national organization that supports readers in Canada who have print disabilities—NVDPL staff and local voice actor, Tosca Hopkins, read and recorded ten children’s books for the NNELS’ collection of accessible titles. The Library was also privileged to host a special funding announcement for NNELS, which was delivered by the Honourable Carla Qualtrough, Federal Minister of Public Services and Procurement and Accessibility. Also present for the event were: District of North Vancouver Mayor Mike Little; Dr. Diana Davidson, the Provincial Librarian from the Province of Alberta; Mary Ellen Gabias from the Canadian Federation of the Blind; and Kevin Millsip from the BC Libraries Cooperative.

What better way to honour Canadian Library Month than by making reading more accessible!

Other Inspiring Stories Events:

- A Whisky Library
- Knit Nites
- Walking into the Past: A Walk and Talk on Walter Draycott
- 105 Hikes: An Evening with Stephen Hui



2018 Statement of Operations

Operating

Revenue

	2018	2017
District of North Vancouver*	\$ 6,135,163	5,996,607
Provincial government grants	220,775	215,559
Donations	54,282	31,389
Book fines, photocopy charges and sundry	231,324	246,324
Total Revenue	\$ 6,641,544	6,489,879

Expenses

Salaries and benefits	4,651,196	4,444,873
Facility rent, operations & maintenance	665,093	703,168
Administrative costs & professional services	235,794	405,900
Library subscriptions & digital materials	194,131	155,930
Depreciation & loss on disposal of capital assets	580,845	617,961
Total Expenses	\$ 6,327,059	6,327,832

Annual surplus

	314,485	162,047
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* The District of North Vancouver revenue includes both Operating and Capital funding.

Capital

Expenses

	2018	2017
Library collection	\$ 583,569	570,161
Information technology, furniture & vehicle	39,432	126,174
Net change in work in progress	25,923	70,836
Acquisition of tangible capital assets	\$ 648,924	767,171



With Gratitude

Our Donors

Thank you to the many generous community members and organizations who provided financial contributions and gifts in kind to the Library throughout 2018.

32 Books

Ann Marie and Steve Mossman

BC Lions Football

B-Fit Personal Training - Neil

Chomos

Bruce Clarkson

Cactus Club Café

Capilano Suspension Bridge

Coast Performance Rehab

Confederation Park Train

Cork It Winemaking

Dave Mason

Don and Laurie Harder

Emergency Rations

Eve Lazarus

Everything Wine

Friends of the Library

Hearthstone Tap and Forno

Hilary Matts

Hive Climbing Centre

Isabel S McDonald

Janet McMordie

Kidsbooks

Maureen Titchmarsh

Melanie Ewan

Mollie Cooper

Morley Lertzman

Northlands Golf Course

Ole T-shirts

Starbucks Coffee

Sue McMordie & Black Bear Pub

T. Finnigan

Tableau Software

Talon Helicopter

The Edge Climbing Centre

Tom Duncan

Vancouver Canadians

Vancouver Food Tours

Variath Kutty

Wash Safe Canada

West Van Village Taphouse

Westlynn Optical

Zazou Salon

The North Vancouver District Public Library is a registered charity. We issue tax receipts for donations \$25 or more. To contribute, please visit us at any NVDPL location or visit us online at www.nvdpl.ca/donating-library

Our Community Partners

It is a pleasure to collaborate with our community! We worked with over 25 local organizations in 2018, including:

- Argyle Secondary School
- BC Genealogical Society and Surrey Libraries
- Capilano University
- COSCO Seniors' Health and Wellness Institute
- Elders Council for Parks in BC
- Family Services of the North Shore
- NNELS, BC Libraries Co-op, and Service Canada
- North Shore Community Resources
- North Shore Emergency Management (NSEM)
- North Shore Immigrant Inclusion Partnership
- North Vancouver City Library
- North Vancouver Community Arts Council
- North Vancouver District Fire Services
- North Vancouver Museum and Archives
- North Vancouver RCMP
- North Vancouver Recreation and Culture
- North Vancouver School District #44
- Read Local BC
- SFU Philosophers' Café
- The District of North Vancouver
- The Cinematheque
- West Vancouver Memorial Library
- Vancity Credit Union
- Young Canada Works

Interested in working together?

We'd love to hear from you! Get in touch at www.nvdpl.ca



DID YOU KNOW?

Your NVDPL card gives you access to online movies available to you 24/7.

Learn more:

nvdpl.ca/e-movies

“

It's so great to be surrounded by 45 million books. I want to read them all! Today, I am taking home 8.



“

I have been a member here for almost 20 years. All I can say is that staff go out of their way to help. This is the best branch!

Connect with us

Lynn Valley Library

1277 Lynn Valley Road
North Vancouver, BC, V7J 0A2
604-984-0286

Parkgate Library

3675 Banff Court
North Vancouver, BC, V7H 2Z8
604-929-3727

Find us online

www.nvdpl.ca



North Vancouver District
Public Library

