

The background of the entire page is a photograph of various colorful plastic toys scattered on a dark, textured wooden surface. The toys include a red ruler-like object with an arrow, a yellow dinosaur, a yellow banana-shaped object, a red arch-shaped object, a yellow U-shaped object, a blue lizard-like object, a black dinosaur, and a yellow cone-shaped object. The text '2024 Annual Report' is overlaid on the left side of the image.

2024 Annual Report

nvdpl NORTH VANCOUVER DISTRICT
Public Library



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Our libraries are located on the traditional territories of the Skwxwú7mesh (Squamish) and selilwətaʔ (Tseil-Waututh) First Nations. Their ancestors have lived here for countless generations.

We are grateful for the opportunity to connect community, share knowledge and inspire stories on unceded Coast Salish Territory.

Message from the Mayor



This year North Vancouver District Public Library passed an impressive milestone, celebrating 60 years of serving as an important cultural hub for our community.

NVDPL's three full-service locations and one Express Library stayed busy throughout the year—1.8 million in-person and online visitors borrowed more than 5,000 items each day for a circulation per capita of 19 items per resident. That's one of the highest rates in the province.

Committed to evolving along with the changing needs of our community, NVDPL also enhanced StoryLab—the digital creativity and learning space opened in 2021—by launching a 3D printing service, the first of its kind on the North Shore.

Last year also saw a special collaboration with the North Vancouver City Library and West Vancouver Memorial Library. Residents now have access to the North Shore Digital Libraries archive, a special collection of digitized newspapers from North Vancouver and West Vancouver from 1976-2000.

Always ready to interact, educate, and enlighten, NVDPL staff answered more than 123,000 questions in 2024—averaging 336 per day—and hosted more than 1500 programs including book clubs, author visits, health and wellness seminars, arts, and more. A fantastic service for our community,

these programs provided more than 31,000 attendees of all ages with opportunities to learn, connect, and engage.

On behalf of the District of North Vancouver Council and residents, I would like to extend my thanks and congratulations to the NVDPL staff, volunteers, and Board for their many achievements. Your commitment to education, innovation, and service is appreciated by all of us and we look forward to spending many more years growing with and learning from you.



Mike Little

Mayor, District of North Vancouver



Message from the Director and Board Chair



Jacqueline van Dyk
Director of Library Services



Kulvir Mann
2024 Board Chair

2024 was another big year for NVDPL, marking 60 years of serving our community in the District of North Vancouver!

What began in 1964 as a small and hopeful vision for public library service in North Vancouver has grown into a thriving, innovative, and inclusive community hub. And in another milestone year, we kept the momentum going! In 2024 we saw our spaces transform, our services evolve, and our team come together in incredible ways.

Behind the scenes, we modernized our digital infrastructure, implementing a new Integrated Library System, revamping our website and catalogue, launching a new mobile app, introducing a new event management system, and even more tools to serve patrons and staff. The innovation continued as StoryLab launched a new 3D printing service, the first service of its kind on the North Shore, and we unveiled the North Shore Digital Libraries archive, a special online collection of news publications from 1976-2000.

From our new ukulele and Salsa and Spanish programs to storytimes, we welcomed over 31,000 people to programs that sparked joy, learning, and connection. We reimagined our spaces with fresh furnishings like call booths, new children's department shelving, and a silent study room at Lynn Valley, and started renovations at Parkgate Library. We also launched our 2024-2027 Strategic Plan that will guide our work in the years to come.

This report highlights just a taste of all we accomplished in 2024, and none of it would be possible without the support of so many.

We're grateful to District of North Vancouver for their ongoing financial support and partnership, and to the Province of BC, the Friends of the Library, and individual contributors for generous contributions that enhance our services.

This year brought much change, and our amazing staff responded with creativity, patience, and a real sense of collaboration. Thank you for connecting with patrons in real and meaningful ways, for sharing your time and expertise generously, and for inspiring with your kindness and creativity. You are the beating heart of NVDPL, and every memorable experience, big or small, is because of you.

60 years in and the spirit of our library is still rooted in curiosity, connection, and care. Here's to what comes next!



Jacqueline van Dyk, Director of Library Services



Kulvir Mann, 2024 Board Chair

2024 by the Numbers



43,269

cardholders



1,855,803

visits in person and online



6,855

new library cards issued



4,313

Summer Reading Club participants



123,604

reference questions answered



**1,567 programs with
31,344 attendees**



1,830,779

total circulation



1,419,325

physical items



411,454

digital items



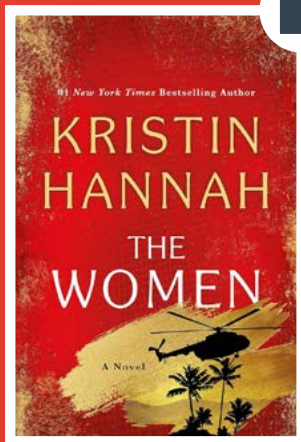
47,800

computer sessions

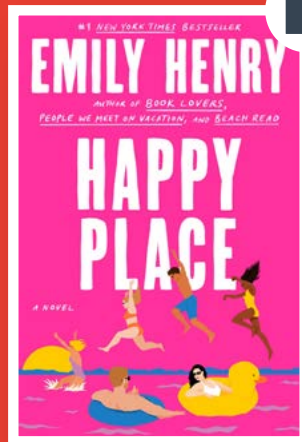


Most Borrowed in 2024

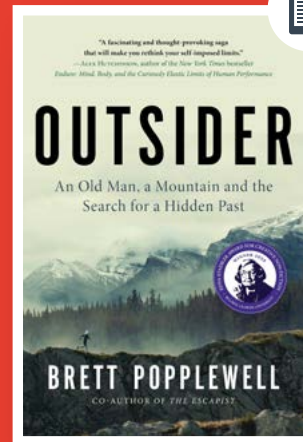
ADULTS



The Women
Kristin Hannah



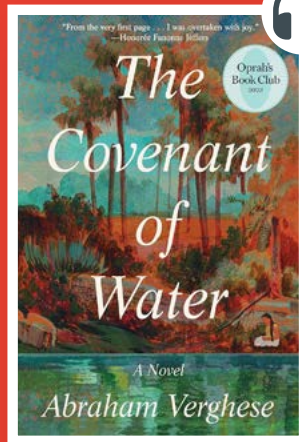
Happy Place
Emily Henry



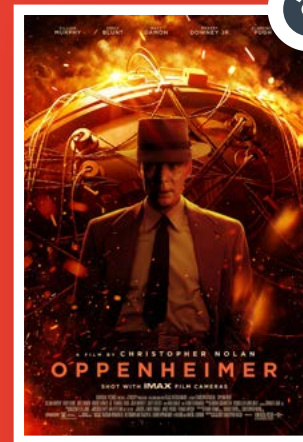
Outsider
Brett Popplewell



Fourth Wing
Rebecca Yarros



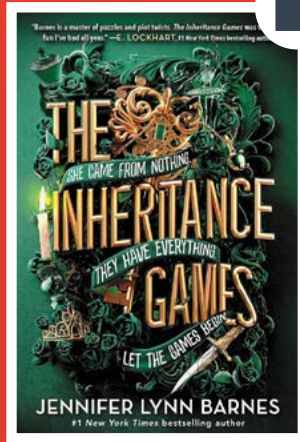
The Covenant of Water
Abraham Verghese



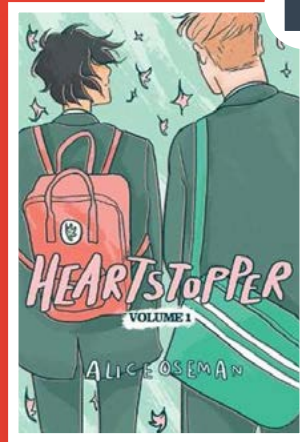
Oppenheimer

A selection of your favourite reads this year.

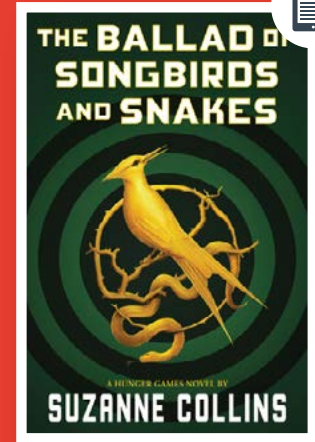
TEENS



The Inheritance Games
Jennifer Lynn Barnes

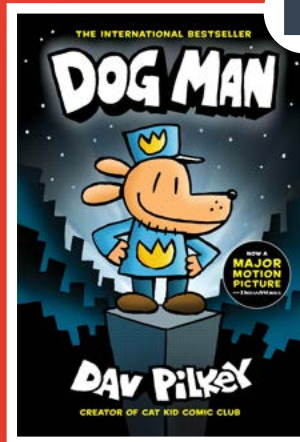


Heartstopper
Alice Oseman



The Ballad of Songbirds and Snakes
Suzanne Collins

CHILDREN



Dog Man series
Dav Pilkey



The Baby-Sitters Club series
Ann M. Martin

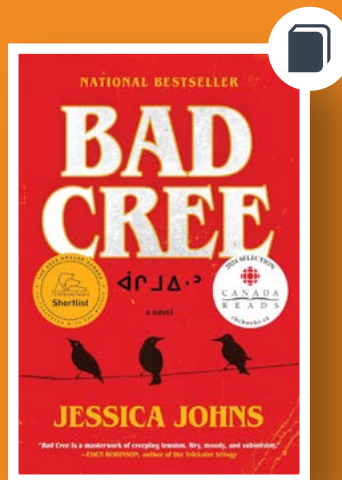


Harry Potter series

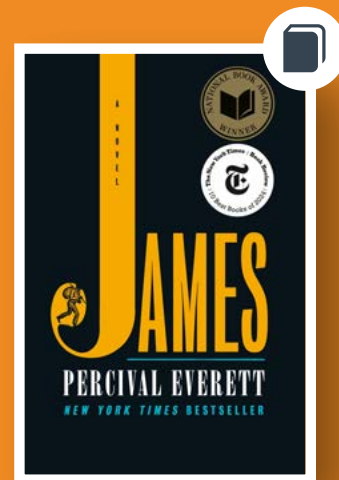
Staff Favourites from 2024



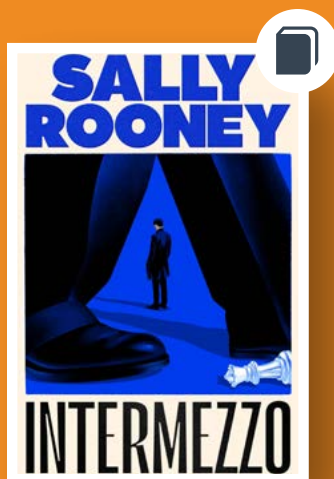
Small Things Like These
Claire Keegan



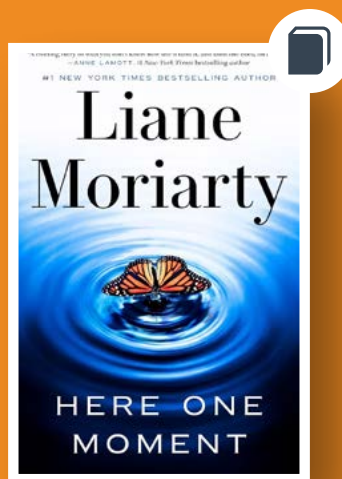
Bad Cree
Jessica Johns



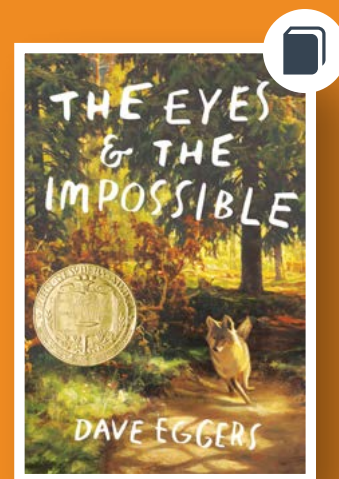
James
Percival Everett



Intermezzo
Sally Rooney



Here One Moment
Liane Moriarty



The Eyes & the Impossible
Dave Eggers

A few of our recently released favourites!



Perfect Days



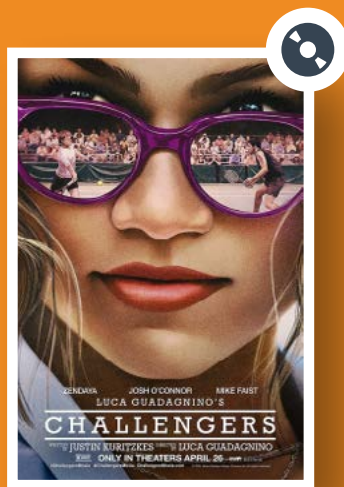
True Detective: Night Country



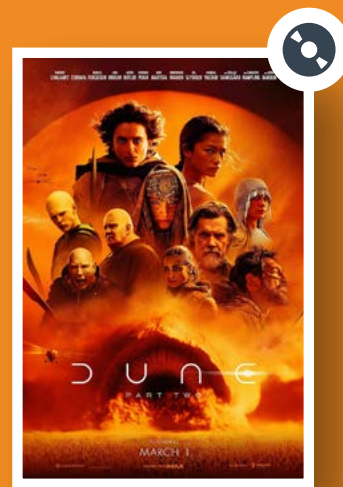
Maryland



House of the Dragon



Challengers



Dune: Part Two

Celebrating 60

In 2024, we marked an important chapter in our story: 60 years of serving our community in the District of North Vancouver. Each of those years has brought growth and change as we've

evolved alongside our community and introduced new services to meet emerging needs. As we celebrated throughout the year, we were also reminded of how much we've stayed the same.



1950s

1950–1964

Volunteer-run libraries across the District spark conversations about creating a municipal library system



1960s

1964

NVDPL is officially founded, with Chief Librarian Enid Dearing overseeing four branches

NVDPL is still a place where people come to explore, to learn, and to feel a sense of belonging. And yet, we're a place of new technologies, new collections, items to borrow, and new ways to connect.

We've spent 60 years honouring tradition and embracing change, and we're excited to see where we will go next!



1970s

1971

Books on Wheels mobile delivery service launches

1975

Record collection added to NVDPL's offerings



1980s

1984

Audiocassettes now available

1985

Capilano Library is expanded



1990s

1991

**Computers replace traditional
card catalogue**

1994

New Parkgate Library opens

1995

Public internet access is now available

1996

The Library's first website goes live

2000s

2000

North Shore Writers Festival begins

2007

**New Lynn Valley Library opens
and NVDPL's first ebook
checkout on March 16, 2007**



2010s

2011

NVDPL begins loaning e-readers and video games

2015

First Whisky Library fundraiser

2018

New community outreach programs launch, including Trail Tales and Brews & Books

2019

North Shore Authors Collection is launched

2020s

2020

NVDPL is one of the first libraries in Canada to offer Library Takeout during COVID

2021

NVDPL's digital audio and video studio, StoryLab, officially opens

2022

New service point, Lions Gate Express Library, opens in community recreation centre

2024

60th anniversary celebrations take place, a pilot E-Cargo Bike lending program begins





Community Comments

“ The library books we have read as a family and the library experiences we have shared together are woven into the pages of our family’s memory book. We are all very thankful for NVDPL.



“ The library is my safe place. It is my home, my community, my sacred refuge, my hiding spot, my meeting place, my oasis, my contingency plan.



“ Staff are always friendly, the resources are always on point, and I love the experience at NVDPL.

“ I love all of the resources, activities, wonderful spaces—both individual and shared—the fabulous librarian staff, and the creativity and knowledge that the library promotes.



“ Every time I go into the library... I feel a connection with my childhood memories. How wonderful it was to take a book out for free. Today I still appreciate the library for its many, many offerings—and still at no cost!







Connect.

A Unique Pairing: Books and Bikes

In September, a patron checked out the very first Evo E-Cargo Bike from NVDPL, a milestone that highlighted the library's role as a hub of innovation and champion of climate action and awareness. The “check out” also marked the launch of the first official e-cargo bike lending program in BC!

The program aims to help local residents explore a new, eco-friendly way to travel completely for free. The wheels started rolling in 2023 when the idea was initially presented to NVDPL by local resident Duncan Wilcock and District of North Vancouver Councillor Jordan Back, and it took a collaborative partnership with the District of North Vancouver, City of North Vancouver, North Vancouver City Library, and BCAA's Evo to gain traction.

The two-year pilot program launched in 2024 at 6 locations across North Vancouver, including Capilano, Parkgate, and Lynn Valley libraries.

By reducing this barrier to access, community members have an opportunity to see if this type of sustainable transportation can fit into their daily lives. While a rather unique pairing, the initiative demonstrates the library's role as a place where ideas and opportunities can come together to create meaningful impact.

**The library is for
everyone, young
and old. Thank you so
very much!**





Share.

Redefining our Library Online

In 2024, NVDPL transformed its digital spaces and reimagined how the community connects with their library online. From a fully integrated library catalogue to a brand-new website, event platform, and mobile app, we transformed our digital spaces and tools to bring the library closer to the community from anywhere.

Shaped by community feedback, the new redesigned digital spaces are friendly and accessible, and designed to integrate separate systems and streamline processing workflows. The new system makes it easier to borrow digital materials directly from the catalogue, resulting in a 23% increase in digital material use from previous years. The launch of NVDPL's mobile app—downloaded over 1,500 times in just six months—put the library in patrons' pockets, offering patrons the ability to manage their account, search for items, register for events, borrow digital content, and even use a virtual library card.

The transformation was no easy feat! It required dedication from staff across the organization who worked together to make the change as smooth as possible for patrons and our colleagues. The transformation marked a change in how we share the library experience and create vibrant and connected digital spaces that extend the spirit of the library into every corner of the community.

**If I have nowhere
to go, or I could
go anywhere, I go
to the library.**





Inspire.

Printing Possibilities: 3D Printing Launches at NVDPL

In 2024, NVDPL reinforced its commitment to innovation and lifelong learning by becoming one of the few public libraries in the Lower Mainland to offer 3D printing. The new service gives community members access to emerging technologies while also building digital literacy skills.

Operating out of the Library's StoryLab digital creation studio, the new 3D printing service encourages sustainable and purposeful making. Patrons can prototype their own inventions, design 3D artwork, produce assistive tools, or repair household items. Patrons can choose to make their own designs from scratch or choose from pre-made designs available online, then all they have to do is send in their files, pay, and pick-up.

Launched in November, NVDPL printed 85 items for patrons before the end of the year, from board game replacement pieces to

cookie cutters, and even assistive devices for carrying groceries. The strong early response underscores the community's enthusiasm for creative and accessible technologies, and reinforces NVDPL's role as a hub for innovation, creativity, and skill-building.

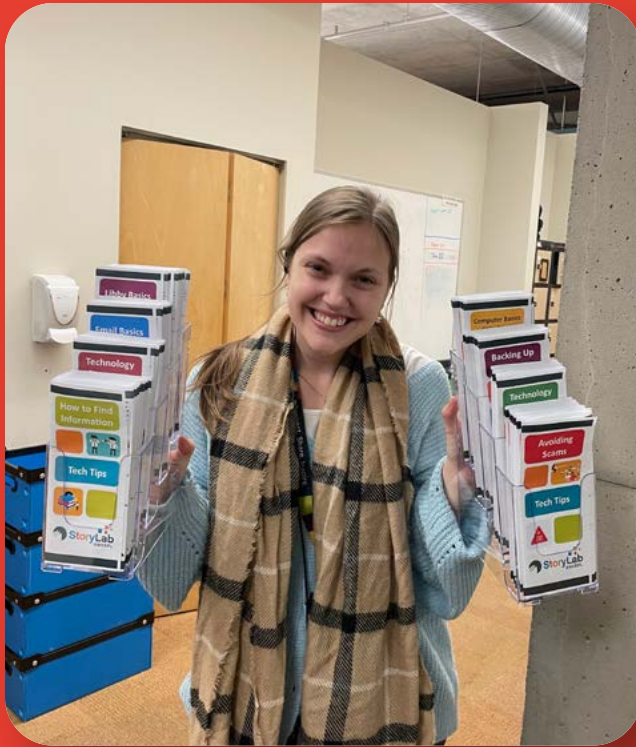
I love the diverse programming available at the library. It's a pivotal hub for people of all ages, backgrounds and cultures to meet, learn and connect.





Learn.
Create.
Share.





2024 Statement of Operations

Operating

Revenue	2024	2023
District of North Vancouver contribution*	\$ 8,561,455	8,419,203
Government grants	242,803	709,732
Donations	42,631	19,718
Book fines, photocopy charges & sundry	182,083	124,343
Total Revenue	9,028,972	9,272,996
Expenses		
Salaries and benefits	6,129,018	5,843,674
Facility rent, operations & maintenance	931,700	951,301
Administrative costs & professional services	753,169	458,144
Library subscriptions & digital materials	357,010	289,825
Depreciation & loss on disposal of capital assets	778,183	742,050
Total Expenses	8,949,080	8,284,994
Annual surplus	\$ 79,892	988,002

* The District of North Vancouver revenue includes both Operating and Capital funding.

Capital

Expenses	2024	2023
Library collection	\$ 613,750	637,415
Information technology, furniture & vehicle	442,851	190,605
Work in progress—net change	-117,080	187,399
Acquisition of tangible capital assets	\$ 939,521	1,015,419



Gratitude to our Donors

We deeply appreciate additional financial support from those who are able to contribute. Thank you to the many generous community members and organizations who provided financial contributions and in-kind gifts to the Library in 2024.

- Adam Newsome
- Ann McKinnon
- Azmina Allibhai
- Barbara Hodgson, Byzantium Books
- Catherine Strashok
- Danielle and David Sharp-Bell
- David Hunter
- Dr. Marilyn Books
- Einar Hansen
- Franca Marziali
- Friends of the Library
- Haifeng Xu
- Housman Keyani
- Jennifer Wheeler
- Jenny Li
- Jerina Ismail
- Katherine Dane
- Krista Scanlon
- Laura Nauman
- Linda Boronowski
- Lynn Valley Garden Club
- Mia Dun
- Nicole Barwin
- Rachel Schoeler
- Roger Eastwood
- Sam Bedry
- Sarah Parsons
- Yok Leng Chang

As a registered charity, we provide tax receipts for donations of \$25 or more. To make a contribution, visit any NVDPL location or donate online at nvdpl.ca/donate

Community Partners

We love to collaborate and engage with our community! A heartfelt thank you to the incredible community partners we worked with throughout 2024:

- *Baha'is of North Vancouver*
- *BCAA Evo*
- *BC Genealogical Society*
- *BC Parks Foundation*
- *Capilano Community Services Society*
- *Capilano University*
- *District of North Vancouver*
- *Family Services of the North Shore*
- *Grandmothers to Grandmothers*
- *Impact North Shore*
- *InterLINK*
- *Koala Koders*
- *Mayor's Office*
- *MLA Susie Chant*
- *MONOVA*
- *Mother Bear Child Development Centre (Squamish Nation)*
- *National Canadian Film Day (NCFD)*
- *North Shore Authors Collection*
- *North Shore Blackbear Society*
- *North Shore Community Resources*
- *North Shore Emergency Management (NSEM)*
- *North Shore Neighbourhood House (youth workers)*
- *North Van Arts*
- *North Vancouver City Library*
- *North Vancouver Community Band*
- *North Vancouver District Fire and Rescue Services*
- *Parkgate Community Services Society*
- *Regenerate BC*
- *School District 44 North Vancouver*
- *Seniors Health & Wellness Institute (COSCO)*
- *Seniors First BC*
- *si?árm̓θət Tsleil- Waututh Nation School*
- *Vancouver Public Library*
- *West Vancouver Memorial Library*
- *WorkSafeBC*
- *Writers Union of Canada*
- *Xwemélch'stn School (Capilano Little Ones)*

Interested in collaborating on a program or project? We'd love to hear from you! Get in touch at nvdpl.ca



Connect with us

Lynn Valley Library

1277 Lynn Valley Road
North Vancouver, BC, V7J 0A2
604-984-0286

Parkgate Library

3675 Banff Court
North Vancouver, BC, V7H 2Z8
604-929-3727

NVDPL Kiosk at Lynn Creek

1491 Hunter Street
North Vancouver, BC, V7J 1H3

Find us online

nvdpl.ca | [connect @nvdpl](#)  

Capilano Library

3045 Highland Boulevard
North Vancouver, BC, V7R 2X4
604-987-4471

Lions Gate Express Library

1733 Lions Gate Lane
North Vancouver, BC, V7P 1X7
604-998-3033

Library Administration

300-1277 Lynn Valley Road
North Vancouver, BC, V7J 0A2
604-990-5800

 **NORTH VANCOUVER DISTRICT**
Public Library